

Citizens Connect

An experiment in Citizen-Sourcing

Challenge

Citizens Connect iPhone app release on Oct 14, 2009. So far, 2000+ downloads of the app from the iTunes App Store. 500+ services requests entered.

Solution

We developed an iPhone application which is built upon the City of Boston's back-office work-order management system and which allows citizens to connect and submit service requests. Citizens use the iPhone's GPS and camera to capture the specific location and visual details related to the request.

Results

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